



Mediatrix DGW Training Installation, Management & Troubleshooting

Session Overview

Attendees will acquire the technical skills and knowledge needed to install, perform basic configuration, and troubleshoot DGW products.

Increasing the knowledge of your technical staff will improve the satisfaction of your end-users.

Intended Attendee

This course requires a basic knowledge of IP Networking and technical background including some hands-on experience with networking and telecommunication equipment.

Competencies

By the end of this Training, the students will acquire the skills and knowledge to:

- Understand the various VoIP applications offered by the Mediatrix Series.
- Install and configure the Mediatrix device according to the VoIP network.
- Understand the use of the various configuration options offered by the products.
- Operate and maintain HW and SW products.
- Perform management of the unit.
- Perform the technical verification and diagnostic of the unit.
- Provide first line technical support to end-users or on-site technicians.



Schedule, Location & Cost

When: October 21 & 22, 2019* **Location:** Sherbrooke, Québec **Language:** English **Cost:** US\$600 per student

Registration deadline:
October 4, 2019

*Schedule is subject to change according to participants' availability.

Session Agenda

- System Overview
- Installing the Equipment
- Using the Web Interface
- Performing Basic Configuration
- Troubleshooting
- Management Features
- Advanced Configuration