



## **Mediatrix SBC Training**

### **Installation, Management & Troubleshooting**

#### **Session Overview**

Attendees will acquire technical skills and knowledge needed to install, perform basic configuration, and troubleshoot SBC products.

Increasing the knowledge of your technical staff will improve the satisfaction of your end-users.

#### **Intended Attendee**

This course requires a basic knowledge of IP Networking and technical background including some hands-on experience with networking and telecommunication equipment.

#### **Pre-requisite:**

- DGW Installation, Management & Troubleshooting training, or hands-on experience in DGW installation and troubleshooting
- SIP knowledge

#### **Competencies**

By the end of this Training, the students will acquire the skills and knowledge to:

- Understand the various VoIP features and functionalities offered by the Mediatrix SBC.
- Install and configure the Mediatrix SBC according to the VoIP network.
- Understand the use of the various configuration options offered by the product.
- Basic configuration & understanding of the SBC.
- Operate and maintain the HW and SW products.
- Perform management of the unit.
- Perform the technical verification and diagnostic of the unit.
- Provide first line technical support to end-users or on-site technicians.



### Schedule, Location & Cost

**When:**

June 3 & 4, 2020\*

**Location:**

Sherbrooke, Quebec

**Language:**

English

**Cost:**

Prices may vary for individual or group registrations. Please consult your sales rep.

**Registration deadline:**

May 18, 2020

\*Schedule is subject to change according to participants' availability.

### Session Agenda

**Day 1**

- Introduction to SBC
- Deployment & Usecases
- SIP Protocol Review
- Internals of the SBC – Overview & Concepts
- Rulesets – Part 1
- Hands-On Exercise # 1

**Day 2**

- Ruleset – Part 2
- Troubleshooting
- Hands-On Exercise # 2
- Virtual Machine